# **Canadian Business Machines Privacy Policy**

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Please also review our Privacy Policy to understand our practices regarding collection, use and disclosure of information that you may provide through this site.

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All matters related to your use of this site and these terms and conditions shall be interpreted in accordance with Canadian law.

## **Privacy Policy**

We are committed to protecting the privacy of users of this web site. This Privacy Policy provides information about how we may collect, use and disclose information that you may provide while visiting this site. By using this web site, you are consenting to our collection, use and disclosure of your information in accordance with this Privacy Policy. Your use of this site is also subject to our **Terms of Use**.

We will occasionally update this Privacy Policy. When we do, we will also revise the "last revised" date at the top of this Privacy Policy. Please check here from time to time to see if we have modified our policies.

## **Information Collection**

We collect information from visitors to our web site through a variety of means. Some of the information that you provide to us may be personally identifiable information, or information that can be uniquely identified with you, such as your name, company name, address, e-mail address, phone number and product interests.

We automatically collect certain information about visitors to our web site in aggregate form. This information includes the Uniform Resource Locator (URL) of the web site that you came from immediately before visiting our web site, the URL you go to next, the type of browser you are using, and your Internet protocol address (IP Address). Your IP Address is a number automatically assigned to your computer by your Internet service provider so you can access the Internet. We use this information to administer and improve our web site, diagnose problems with our server, determine the fastest connection for your computer and to customize your browser settings. We do not collect information that specifically identifies how you used our site.

## Cookies

Cookies are small text files that a web site sends to your browser to allow the web site to

recognize you as a previous visitor to the site, save and remember preferences you established while browsing the site, personalize a site for your interests, store your user name and password or track your individual sessions. A cookie cannot retrieve any other data from your hard drive, pass on computer viruses or capture your email address.

#### Use and Disclosure of Your Information

We may use information collected from you to provide information to you, to determine what services to provide on our site, to make the site easier for you to use by not making you enter your personal information more than once, to deliver services or products that you request or purchase, to improve the content of our web site, or for our marketing and research purposes. We may combine your personally identifiable information with other information we collect or with information we obtain from third parties.

Unless we tell you otherwise when we collect information from you, we will not disclose your personally identifiable information to anyone else without your consent except under the following circumstances:

- 1. To third parties that assist us in providing customer service. We occasionally hire other companies to provide limited services on our behalf including packaging, mailing and delivering purchases, answering customer questions about products or services and sending postal mail. In such cases, we may provide access to your personally identifiable information as necessary to perform the service but restrict the third party from using your information for any other purpose and require them to maintain its confidentiality.
- 2. When you sign up for services offered through our web site, but provided by a third party, we give the personally identifiable information about you specified during the sign-up process to that third party.
- 3. In connection with a merger, sale or other similar transaction between our company and another entity.
- 4. When we believe disclosure is appropriate to enforce or protect the rights, property or safety of the company, our employees or third parties.
- 5. When required by law or court or governmental agency or compelled by subpoena.

We may collect, transfer, store and process your information in the United States or any other country in which we or our affiliates, subsidiaries or agents maintain facilities. By using this site, you consent to any such collection, transfer, storage or processing of information outside of your country. We abide by the safe harbor framework set forth by the U.S. Department of Commerce regarding the collection, use and retention of data from the European Union.

**Security** 

Although our site is not completely secure or error free, we take reasonable steps to protect the

personally identifiable information we maintain about you from loss, misuse and unauthorized

access, disclosure, alteration or destruction.

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Our web site contains links to other web sites that are owned and operated by third parties. This Privacy Policy does not cover the information practices of those web sites. We encourage you to

review the privacy policies of these sites before using the sites.

Children

We do not publish content that is targeted to children and we do not use this site to knowingly

solicit information from or market to children under the age of 13.

**Reviewing and Updating Your Information** 

You may review and update the personally identifiable information we maintain about you by

contacting us as provided below.

**Contacting Us** 

We take our visitor's privacy concerns seriously. If you believe we have not complied with this

Privacy Policy, have any questions about our Privacy Policy or would like to review or update

your information, please contact us as follows:

CBM Ltd.

8750 Holgate Crescent

High Point Business Park

Milton, Ontario

L9T 0K3

Toll Free Phone: (800) 387-4834

Phone: 905-878-0648

Toll Free Fax: (888) 554-5501

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